

WHAT IS IT?

NAB Easy Rent is a rental payment system which gives you several options to pay your rent, water, bond and all other Tenant payments due to your Managing Agent.

The benefits to you of using NAB Easy Rent are:

- ✓ You will have access to an online portal where you can view your registered details, view and print off your full payment history, cancel payments, forward date payments and submit one-off payments
- ✓ NAB Easy Rent gives you flexibility to pay using several payment methods, so you are always in control of your rent payments

WHAT ARE MY OPTIONS?

You can make payments via:

Internet: log into a secure tenant portal with your unique tenant# and password

Automatic Recurring Payment: have your agent set up a Recurring Schedule on your behalf for direct debit to your account or credit card.

BPAY: submit a payment through your Financial Institution

Australia Post: submit a payment via cash or EFTPOS over the counter at Australia Post.

WHAT DOES IT COST?

Tenants may be charged for the use of the NAB Easy Rent service. These fees are detailed in your **Tenant Pricing Schedule**.

DO I NEED TO DISCLOSE MY ACCOUNT DETAILS?

When paying via Internet or Automatic Recurring Payment.

This is the only time you will need to disclose them – you will not be asked for them again.

IS IT SECURE?

Yes:

- NAB Easy Rent is PCIDSS Level 1 compliant. Adherence to this standard ensures all payment information is stored securely.
- The service is subject to yearly independent audits.
- The system will keep a log of access details – it will note the date and time, what was accessed and what changes were made (if any).
- All transactions are allocated a receipt number common to tenant, agent and the bank. Therefore, any transaction can be tracked if required.

HOW DO I REGISTER?

You will need to complete an NAB Easy Rent service request form and provide this to your agent. Your agent will then provide you with all that is required to get you started.